



Get Ready: Your New Digital Banking Launches Friday!

Dear Valued Member,

We are now just a few days away from the launch of our new website and online and mobile banking experience! Starting this Friday, June 20 at 2:00 PM, you'll have access to a more secure, user-friendly, and feature-rich digital banking platform.

Internal Quick-Transfers will be the only feature available from 8AM Thursday, June 19, to 9AM Friday, June 20.

Online and mobile banking will be inaccessible from 9AM to 2PM on Friday, June 20. Please use our Automated Telephone Banking if needed to move funds within that time. Automated Telephone Banking: (920) 759-8240 or (800) 947-3972.

Friday, June 20

- **2:00 PM:** New online banking, mobile banking app is live!!
- **2:00 PM:** Our updated website, www.eastwis.bank, goes live with a fresh new look and improved functionality!

Please take a few moments to review the key launch details below so you're ready to go on day one.

How to Get Started on Friday, June 20:

- **Go-Live Date:** Friday, June 20 at 2:00 PM
- **Where to Log In:**
 - On Friday, June 20, visit our new, secure website at www.eastwis.bank
 - Mobile App: Download our new app by searching East Wisconsin Savings Bank in the Apple App Store or Google Play Store

Logging-In:

1. **Use your current username**
2. **Log in with a temporary password:** Your temporary password is your **ZIP Code followed by the last 4 digits of your Social Security or Tax ID number** (e.g., 54952####)
3. **You'll be prompted to create a new password** for enhanced security

Things to Note:

- You will need to re-establish any recurring external transfers
- Any accounts you may have hidden in the previous interface will be visible and must be hidden again if desired.
- If your email is associated with multiple users, you will be asked to re-enter it.

- If you are currently opted-in to Text Alerts, you will need to opt-in again.
- QuickBooks Online, Quicken Express WebConnect, and Credit Karma will be accessible for use on Wednesday, June 23.
- Business user reminders:
 - Business Online Banking users (non-admins) must have permissions re-assigned by their administrator.
 - Business Bill Pay will be available on desktop only.

What's new?

- A modern, easy-to-use design across our website, online and mobile banking
- Improved login security and authentication
- New features like:
 - Budgeting and spending tools
 - Card controls
 - Personalized dashboards and alerts

Need Help?

Our team is here to support you every step of the way. If you have questions, please contact us at (920-746-4646) or service@eastwis.com. To see the list of dates and times for disabled services this week, [Click Here](#).

Thank you for being a valued member of East Wisconsin Savings Bank. We're proud to bring you a safer, smarter, and more convenient banking experience.

Warm regards,

The Team at East Wisconsin Savings Bank

CONTACT US

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This is an operational communication and cannot be opted out.